

**North Hertfordshire District Council  
Overview and Scrutiny Task and Finish Group**

**Highways Issues**

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**DRAFT SCOPE**

**Terms of reference**

To understand Hertfordshire County Council's (HCC's) approach to dealing with highways issues, and its operational service standards.

To improve the process by which highways issues are raised by the public through local members and dealt with by HCC and county councillors namely:

- Operational (maintenance and repair) issues
- Strategic issues

To review the effectiveness of communication arrangements between the county and the district councils.

**Expected Outcomes**

Improve the existing communications processes leading to a better service for local councillors with their respective county councillors and HCC

**Timeframe**

To be confirmed – summer or autumn

**Link with Council Priorities**

Working with local communities.

**Potential Witnesses and Community Engagement**

Roger Flowerday (Highways Locality Manager, HCC)

Jason Brown (Highways Locality Officer, HCC)

Daniel Tancock, Integrated Transport Manager, Stevenage and North Herts.

County Councillor from North Herts

Councillor(s) from other districts and boroughs in Hertfordshire

Area committees

**Key Questions**

- What are HCC's new arrangements for dealing with highways issues?
- What are Herts CC's service standards and legal obligations?
- How does Herts CC take into account the priorities and needs of North Hertfordshire and the views of its representatives when it draws up its works programmes?
- Is HCC programme money spent evenly throughout the district? If not, how is it broken down between individual districts and boroughs?
- What do NHDC councillors expect from HCC; and is this realistic?
- How best can NHDC councillors influence highways matters and elicit changes?
- How effective is liaison between the ward councillors of NHDC, NHDC's county councillors, and HCC on highways matters?

**Green Issues**

None identified

**Information documents**

To be confirmed

**Membership**

Chair – party depends on timing

Membership to be confirmed

**Portfolio Holder** - Cllr Tom Brindley

**Lead Officer** - Ian Fullstone

**Support Officer** - Brendan Sullivan, Scrutiny Officer